

Wireless Internet Access (Wi-Fi) at Greetham Retreat Holidays, near Horncastle in Lincolnshire.

“Some people come on holiday just relax and get away from computers, e-mails, etc.... however others find it useful and in some cases imperative to have Internet access, either as a way of staying in touch or for getting information that may help enhance your holiday.

That’s why we’ve now provided a Wireless Internet Access (Wi-Fi) service at Greetham Retreat.”

Five key points ...

- It’s **FREE**
- You’ll need your own suitably equipped PC or device
- Guests use the service entirely at their own risk
- We are unable to provide any technical support
- We do **not** guarantee:
 - The availability of the Greetham Wi-Fi Service;
 - The speed at which information may be transmitted or received via the Service;
 - or
 - That the Service will be compatible with your equipment or any software which you use.

General information about the Wi-Fi service

The Greetham Retreat Wi-Fi Service covers the self catering accommodation and most of the grounds including the touring caravan CL site.

The wireless signal is distributed via two high-gain directional antennas on and within the main holiday accommodation building.

It is a Broadband service, provided by BT and the line speed is usually in the region of 3-4 mbps, influenced by our rural location and the distance we are from the main telephone exchange servicing our area.

You will need to have your own wireless-equipped PC (or mobile phone or ‘Palm’ PC)

As providers of the Greetham Retreat Wi-Fi Service we retain the right to limit access to some websites to prevent downloading of videos and other high capacity usages that may seriously limit or slow down the network access for other users.

If you connect to Greetham Wi-Fi Service and no activity takes place for around 15 minutes your connection may be terminated automatically.



Terms and Conditions

Users of the Wi-Fi Service must be guests staying at Greetham Retreat and they: -

- (a) do so at their own risk, using their own wireless-equipped computing equipment;
- (b) will not hold Greetham Retreat Holidays, the owners or staff responsible for any loss or damage, however sustained;
- (c) will not use the Wi-Fi Service for any unlawful purpose or use the service in any way which may violate or infringe the rights of any individual, firm or company or may be construed as defamatory, offensive, abusive, obscene or which may cause unnecessary anxiety or inconvenience to others;
- (d) must have properly installed, up to date and functioning Firewall and Anti-Virus software;
- (e) will not disclose the security code and/or password to anyone outside the family or party staying at Greetham Retreat.
- (f) will not stream videos or TV programs or use other high capacity connections, as this will seriously slow down the Wi-Fi Service for other users.
- (g) will not misuse the Wi-Fi Service as this may result in the withdrawal of the service and network access. It may also result in action being taken by the police.

What you need to do if you want to use the service during your stay

By using the Greetham Wi-Fi service you are agreeing to all the terms and conditions and other information provided for using the service, if you do not accept this you must **not** use the service.

The service can be accessed only with the appropriate security code (WEP key) or password. This information will be provided on your arrival. The terms and conditions require you, and all members of your group, not to disclose the security information to anyone else.

Connecting to the Wi-Fi service

NB. These notes relate to Windows XP/Vista users; there may be variations if other operating systems are used.

Your PC should automatically detect a wireless signal named either '**Greetham Wi-Fi**' or '**Greetham Wi-Fi2**'. Select the strongest signal and click 'Connect'.

You will be prompted to enter the security code or Password. Enter the security information and click 'Connect'.

After a successful connection, you should be able to open your mailbox and/or Internet browser.

Your PC should hold the wireless connection settings for the period of your stay.

“Greetham Retreat Wi-Fi service - it's free to use, and there is good broadband reception throughout the site”

